

Cottsway Housing Association – Health and Safety case study

Cottsway is the largest housing association in West Oxfordshire. With offices in Witney, they manage more than 4,500 homes – including houses, flats, bungalows and housing for over 55s. They also support 135 leaseholders and almost 200 people living in shared ownership homes.

A recent audit of their health and safety management identified that their health and safety and leadership teams, had not received any formal training to equip them in carrying out their roles and responsibilities efficiently and with confidence. They lacked the knowledge required to implement and monitor health and safety management in their own areas of the business.



To enable these teams to be more proactive with health and safety, to ensure that it is always being considered and complied with throughout Cottsway and to have the knowledge required to offer advice and guidance they asked Jewel Training & Development to deliver the Level 2 Award in Health and Safety for approximately 40 of their staff. The staff ranged from directors to housing officers and operatives. This qualification was delivered over two half day sessions, with time in between to digest their learning.

All the participants successfully passed the qualification and felt that the course was beneficial. It provided them with a tangible qualification, a better understanding of health and safety, along with increased confidence and credibility when dealing with health and safety matters. The organisation has benefited as the staff now have a more thorough awareness of health and safety, without which there would still be a heavy reliance on the Health and Safety Officer to meet all the legal implementation, monitoring and recording requirements.